



# Returns Form

We want you to be delighted with your order, however we understand things don't always go to plan.

To help us process your return as quickly as possible please fill in the details below and include this slip with your returns parcel. If you have any questions prior to returning an item please contact us and we will be happy to help.

**If you've been sent an incorrect or faulty item please contact us first to arrange free return and swift replacement/resolution as required.**

Codes	A	wrong item sent	D	wrong colour
	B	unwanted item	E	not as expected
	C	item is faulty	F	other (please specify)

Order ID

Your name

Address

Postcode

Contact number

Email


Item code	Item name	Qty	Return Code

Please send returns to the address below.

**The Solar Light Company**  
**Holzern Lodge**  
**Friary**  
**Freshford**  
**Bath BA2 7UE**

For other enquiries please email [alan@thesolarlightcompany.co.uk](mailto:alan@thesolarlightcompany.co.uk) or phone 07913 943787.

Please obtain proof of postage or return items using a trackable service - you are responsible for your return until it is received by us. Thanks!